

DevOps Summit London:
Adopting DevOps

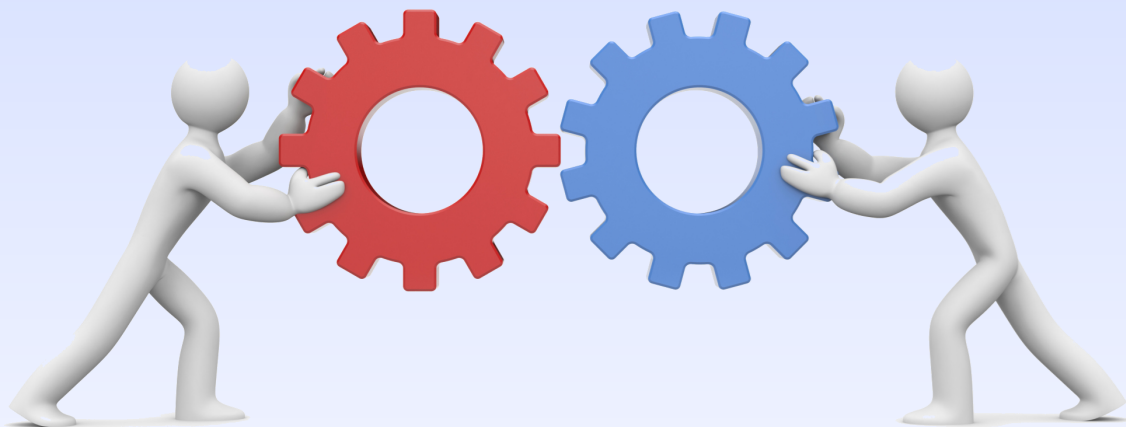
26 June 2014



Experience DevOps

A hands-on workshop for DevOps

27 June 2014, London



 www.unicom.co.uk/devops

The *Experience DevOps* team is:

James Betteley

John Clapham

Matthew Skelton



UNICOM Seminars Ltd
UNICOM R&D House
One Oxford Road
Uxbridge UB9 4DA, UK



info@unicom.co.uk



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UNICOM Seminars



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A hands-on workshop for DevOps culture

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Experience DevOps is an interactive workshop in which you will experience in person the transformation from separate Dev and Ops silos to a collaborative DevOps approach.

Effective cross-team collaboration and organisational culture are fundamental to DevOps. In this interactive, hands-on workshop, attendees will **learn how to nurture a DevOps culture** within their organisation, whether starting from scratch, or in order to improve. Through practical exercises, interactive sessions, and experience reports, including a simulation of an organisational transformation, attendees will gain the insights, knowledge, and experience needed to sustain a DevOps culture within their organisation.

The *Experience DevOps* workshop will explore: the power of shared goals and aligned incentives; the nature of effective communication; how to approach requirements for both Dev and Ops; monitoring and metrics for software systems and for collaboration; the importance of learning and continuous improvement.

In addition, you will learn:

- The key **success factors for DevOps**, including quality, repeatability, and reliability
- How to **build a culture for collaboration** between Dev and Ops, including how to recognise trust and suspicion in your organisation
- Why **short feedback loops** are essential for effective software systems today
- Why **software operability** is a key enabler for DevOps and Continuous Delivery
- How to collaborate for **effective operability**
- The relationship between DevOps and other approaches such as **Agile, Waterfall, ITIL**, etc.
- How different teams view **agile practices** such as Scrum, XP, Kanban, and why this is important.
- How to distinguish different **DevOps team structures** in our 'DevOps Anatomy' class, and how to choose a structure suitable for your organisation

The workshop is specially designed for members of application development teams, infrastructure development teams, and operations teams. The focus will be on team interaction and collaboration; there will be no programming, coding or scripting. The aim of the workshop is to enable attendees to take their experience of DevOps culture back to their own organisations, and even run their own workshop, based on the open source *Experience DevOps* materials.

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1st Delegate

Dr/Mr/Ms/Mrs.....First Name.....
Surname.....
Position.....
Head of Department.....

2nd Delegate

Dr/Mr/Ms/Mrs.....First Name.....
Surname.....
Position.....
Head of Department.....

Contact Details

Organisation.....
Address.....
Post Code.....
Tel.....Mobile.....
Fax.....
Email.....

Registration

Post-Summit Workshop Fees: Experience DevOps
Standard price: £275.

Related DevOps Events in London

- (1). 25 June 2014—Pre-Summit workshop: Practical DevOps & Continuous Delivery
- (2). 26 June 2014—DevOps Summit: Adopting DevOps
- (3). 27 June 2014—Post-Summit workshop: Experience DevOps

Standard price for either workshop £275 + VAT but if booked with the Summit £175 + VAT for each workshop





VAT @ 20% applies to delegates from the UK

WHAT THE REGISTRATON FEE INCLUDES:

The registration fee for the training course or the event covers the following: attendance, copy of the documentation and materials, examinations where applicable and light refreshments. Accommodation is not included unless otherwise specified. Joining instructions will be sent to you approximately one week before the event (if for any reason these are not received, please contact UNICOM). **PAYMENT TERMS:** Payment is required in advance of the event or at the latest, paid at the event. All invoices carry a 10% surcharge, which is payable if the fee remains unpaid on the day of the event and 30 days thereafter; should the invoice remain unpaid beyond 30 days and up to 45 days the surcharge increases to 15% and if unpaid after 45 days the surcharge increases to 20%. For credit card payments a 2.5% fee amount is charged or for American Express cards the fee is 3% of the total amount. **CANCELLATION AND SUBSTITUTION TERMS:** What happens if I have to cancel? If you confirm your CANCELLATION in writing up to fifteen (15) working days before the event or training start date and if the invoice has already been paid you will receive a refund less a 10% + VAT service charge; if the invoice has not been paid at that point you the a credit note for the existing invoice will be raised and a new invoice raised for the 10% +VAT service charge – the service charge invoice is due for payment by the original event / training start date. Regrettably, no refunds can be made for cancellations received less than 15 working days prior to the event and the invoice will remain due. **SUBSTITUTIONS** are welcome at any time – there is no fee for sending a substitute delegate on any event or training. If it is more than 15 working days but less than 5 working days before the course or training start date, you may TRANSFER your registration to a future date within a 6 month period. If it is less than 15 working days to the event /training start date you can still TRANSFER your booking to a future event future date within 6 months but an additional transfer fee of £125+VAT per person per event day will be charged (e.g. the transfer fee for a 2 day training is £250+VAT), invoices for transfer fees are due for payment within 7 days of the invoice date invoice. As we cannot guarantee that exactly the same event or training will be available, the transfer will be open to any other UNICOM event taking place within six months from the date of the original event. **TRANSFERS** are not accepted less than five (5) working days before the event or training unless there are exceptional circumstances and the acceptance of the transfer is at the discretion of UNICOM. Where a transfer has been made and a future date selected, the standard cancellation terms and conditions apply to the transferred booking just as if it were a new booking. UNICOM reserves the right to amend the event / training content programme if necessary and cannot guarantee repeats of the same event or training. All transfers and cancellations must be made in writing either by email or letter and are only valid when confirmed by email or on writing by UNICOM. Transfers and cancellations are not accepted by telephone. **INDEMNITY:** Should for any reason outside the control of UNICOM Seminars Ltd, the venue or the presenters change, or the event be cancelled due to but not exclusively to industrial action, adverse weather conditions, an act of terrorism, presenter illness or other reasons beyond its control UNICOM Seminars Ltd will make reasonable endeavour to reschedule, but the client hereby indemnifies and holds UNICOM Seminars Ltd harmless from and against any and all costs, damages and expenses, including attorneys fees, which are incurred by the client as a consequence beyond the attendance fee due to UNICOM. The construction validity and performance of this Agreement shall be governed by all aspects by the laws of England to the exclusive jurisdiction of whose court the Parties hereby agree to submit.

INVOICE TOTAL

I enclose a cheque made payable to UNICOM Seminars

Please charge my:    

Card No.

Expiry Date: /

Purchase Order

Please invoice (include invoice address)

F.A.O.....

Organisation.....

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Tel.....Mobile.....